



**MEDSPA TREATMENT AND PRODUCT POLICIES**

NAME: \_\_\_\_\_

TREATMENT(S): \_\_\_\_\_  
\_\_\_\_\_

**Thank you for visiting Brampton Cosmetic Surgery and Medical Spa. Our policies and procedures below are designed to provide complete transparency and disclosure with respect to fees, payment methods, policies etc. Please review carefully and discuss with clinic staff should you have any questions.**

**1- MEDSPA TREATMENT(S) FEES:**

- a. Deposit- A non-refundable deposit of **\$250 (injections/botox) and/or \$100 (laser, peels, facials etc)** for the med spa treatment(s) must be paid to schedule the treatment(s) or service. \_\_\_\_\_
- b. Balance- The balance owing is due at time of the treatment(s). \_\_\_\_\_
- c. Method of Payment- All remaining balances must be paid by cash, certified cheque, E-Transfer (sent to [info@bramptoncosmetic.com](mailto:info@bramptoncosmetic.com)), money order or bank draft. **Personal cheques and credit cards will not be accepted.** \_\_\_\_\_
- d. Fees quoted at the time the med spa service or product is scheduled are valid for a 3-month period. Prices may be increased to cover rising costs after this period of time. \_\_\_\_\_

**2 – CANCELLATION/RESCHEDULING OF MEDSPA TREATMENT(S):**

If a treatment(s) is cancelled less than 2 business days prior to the scheduled appointment, the deposit is used as the cancellation fee. If sufficient notice is provided when cancelling or re-scheduling a procedure, your deposit will move with you. **Deposits are non-refundable.** Fees are necessary to cover costs and losses due to last minute cancellations. If the med spa treatment(s) is scheduled and you “no show” the appointment, the deposit is used as a “no show”/cancellation fee and will not be refunded or transferred to another med spa treatment date.

In the event a service is booked with no deposit and cancelled last minute, pre-payment of the entire service will be required in order to rebook. \_\_\_\_\_

Cancellation due to medical reasons with physician’s note and applicable investigation results will be refunded. \_\_\_\_\_

Packages are bundled together to provide a savings to the client when possible. Packages will not be broken apart or substituted. Packages are typically performed based on an appointment schedule determined by clinic staff and must be followed. \_\_\_\_\_

**3 - SCHEDULING OF THE MEDSPA TREATMENT(S):**

Every endeavor is made to schedule the med spa treatment(s) on the date that you have requested, however, it is foreseeable that the date in some situations may have to be rescheduled. You will be given plenty of notice to allow changes in your busy schedule. \_\_\_\_\_

**DATE AND TIME OF MEDSPA TREATMENT(S):** \_\_\_\_\_

**4 - FOLLOW-UP VISITS FOR ASSESSMENT:**

Follow-up visits are encouraged and pre-booked at the time of service. This can be done in office or virtually.  
\_\_\_\_\_

**5 – “TOUCH-UPS”:**

Payment collected is for quoted service/treatment(s) and/or products only. For example, additional Botox, filler etc. would be extra and not included with original fees. \_\_\_\_\_

**6 – REFUNDS:**

**NO REFUNDS ON PRODUCTS OR SERVICES.** \_\_\_\_\_

I have read and understood the med spa policies. I have had the opportunity to review and ask questions about the policies and have agreed to the conditions.

Patient signature \_\_\_\_\_

\_\_\_\_\_

Date

Witness \_\_\_\_\_

\_\_\_\_\_

Date